

Reliable and Affordable IT Management to support your business.

We'll help you keep your systems up and running.

Managed Services

iVenture knows that businesses are constantly challenged by the task of managing the demands of growing their business while coping with continuous technology challenges.

Our focus is to keep your systems operational and available so that you can focus your efforts on the demands of growing your business, managing costs and increasing revenues. We want to help you realize the productivity gains and ROI you have been expecting from your computer systems.

Managed Services from iVenture consists of various service level offerings that provide affordable, predictable, proactive IT management and support to growing businesses. Utilizing our unique framework for providing managed IT services, iVenture provides a range of proactive services to keep your computer systems up and running and your people and business productive.

It's not just about monitoring, that just lets you know something is wrong. It's not just about remote access to your systems to troubleshoot issues.

"Best Practices" Approach

Our managed IT services utilize a series of "Best Practices" we have developed over our years of experience.

BENEFITS

- Reliability
- Security
- Consistency
- Productivity Gains
- Predictable, Flat Rate Cost
- Performance
- Managed Expansion and Growth

"BEST PRACTICES" FOR ACTIVITIES

- Spyware Protection and Removal
- Virus Protection
- Disk Drive Analysis
- Security Patch Management
- Application and Network Usage
- System Auditing
- Backup and Disaster Recovery
- User Policy Enforcement
- A variety of other automated and "best practice" procedures to ensure your systems are running and your people are productive

"Choosing your services was one of the best decisions I've ever made." — Judi Lento **Sekine, Rasner & Brock**

"I have been extremely please with our level of service. Everyone I have worked with has been professional and very knowledgeable. They have exceeded my expectations in every aspect." — Joe Repole **Regional Consultants**



iVenture Managed Services

SERVICE	DESCRIPTION	BRONZE	SILVER	GOLD	PLATINUM	OPTIONAL
MAINTENANCE & MONITORING	Preventative Maintenance	✓	✓	✓	✓	
	Patch Management	✓	✓	✓	✓	
	Performance Reporting	✓	✓	✓	✓	
	Asset Reporting	✓	✓	✓	✓	
	Network Anti-Virus/Anti-Spyware	✓	✓	✓	✓	
	E-Mail Anti-Virus/Anti-Spyware	✓	✓	✓	✓	
	Monitoring	✓	✓	✓	✓	
SERVICE & SUPPORT	Virtual CIO		✓	✓	✓	
	Remote Management		✓	✓	✓	
	Remote Support		✓	✓	✓	
	Online Support			✓	✓	
	Network Health Visits			✓	✓	
	Budgeting & Planning			✓	✓	
	Disaster Recovery Planning			✓	✓	
	Emergency After Hours Support				✓	
ADDITIONAL SERVICES	Snapshot Backup Service					✓
	Offsite Backup					✓
	Web Defense					✓
	Web and Email Hosting					✓
	Projects					✓
	Hourly Services					✓
	Prepaid Discounted Services					✓
Security Consulting					✓	

